



# FULL LIFETIME WARRANTY

## FOR RESIDENTIAL HOME OWNERS

Anlin Window Systems ("Anlin"), fully warrants to the original purchaser ("Purchaser") of Anlin Catalina, Coronado and Del Mar vinyl windows, Malibu vinyl patio doors, ThermaCoat SRC coatings and associated screens ("Products") installed in single or multi-family residences ("Home") as replacement or new construction, that as long as the Purchaser owns and occupies the Home, Anlin Products will be free from defects in materials or workmanship and that Anlin will repair or replace any Anlin Products that are defective in materials or workmanship free of charge. This warranty includes the costs of all parts, including shipping, and labor. If it is not commercially practical to repair the Products or the repair can not be made in a timely manner, Anlin will, at the Purchaser's option, either replace the defective Anlin Products or refund the purchase price. This full warranty applies to all Anlin Products manufactured on or after June 1, 2014 and installed in the 48 contiguous United States.

### ACCIDENTAL GLASS BREAKAGE

In addition, Anlin will provide Complimentary Accidental Glass Breakage Replacement to a Purchaser who owns and occupies a Home with Anlin Products for as long as the Purchaser continuously owns and occupies the Home. This complimentary service includes specialty glass such as: special obscured glass, tinted glass, tempered glass, V-Groove glass, but excludes laminated glass.

### WHO IS COVERED

This Full Lifetime Warranty extends only to the Purchaser and remains effective as long as the Purchaser owns and occupies the Home. In addition, if the Home is sold within 15 years of the Beginning of Coverage, Anlin will extend full coverage under this warranty to any subsequent owners of the Home for a period of 15 years from the Beginning of Coverage.

### COVERAGE

The "Beginning of Coverage" is the date of installation of Anlin Products in the Home. The length of coverage is set forth below.

	Parts	Labor	Complimentary Accidental Glass Breakage Replacement
Homes owned and continuously occupied by the Purchaser	Lifetime	Lifetime	Lifetime
Subsequent Owners of Homes	15 years	15 years	10 years

### PET DOORS

Anlin pet doors will be free from defects in materials or manufacturing for a period of 2 years from date of manufacture.

### WHAT IS NOT COVERED

- Any products other than Catalina, Coronado, Del Mar or Malibu windows and doors manufactured by Anlin Window Systems.
- Any products manufactured by Anlin Window Systems installed in a non-residential building.
- Damage or defects related by improper installation, storage or handling or failure to properly care for and maintain the Anlin Product.
- Damage or defects related to abuse, misuse, vandalism, natural catastrophe, acts of God, normal wear and tear, or natural weathering of finishes.
- Damage or defects caused by paint, solvents, chemicals, after market films/tints, customer applied finishes, fumes, vapors, mildew, air pollution, normal weathering, or corrosion from a salt-air environment.
- Damage or defects caused by building settlement or structural failures of walls or foundations.
- Damage to Anlin Products that occur before installation is complete.
- Loss of function of hardware in Anlin Products installed in buildings located within 2 miles of the ocean or a body of salt water.
- Anlin Products that are installed in buildings that have a non-drainable EIFS or DEFS siding product.
- Damage to ThermaCoat SRC coating that occurs as the result of: lack of maintenance, including the removal or cleaning of known contaminants such as tree sap, resin-pollen, dead bugs, bird droppings, acid rain, paint over-spray, salt water and sand from coastal environments. Damage to ThermaCoat SRC coating that occurs as the result of "Any" solvent based cleaners.
- Accidental Glass breakage that occurs as a result of: abuse, negligence, vandalism, civil disorder, hazardous location, acts of God, structure failure, improper installation and/or building settling.
- Damage that occurs as the result of water and/or wind intrusion and/or animal and/or people coming into and/or leaving the structure by way of the Anlin Freedom+ pet door. While Anlin Freedom+ pet doors will keep the interior of the building in which they are installed comfortable under most circumstances, they are

not weather proof and the closing panel provided with the door is not a security device. Anlin will not be responsible for damages or other consequences that arise as the result of an animal or people (including small children) passing through or attempting to pass through the pet door either into the structure or to the exterior.

### LIMITATIONS ON REMEDIES

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER ORAL OR WRITTEN EXPRESS WARRANTIES, LIABILITIES OR OBLIGATIONS OF ANLIN.

IN NO EVENT SHALL ANLIN BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND (OTHER THAN LABOR AND PARTS TO REPAIR OR REPLACE ANLIN PRODUCTS UNDER THIS WARRANTY), INCLUDING ANY DAMAGE TO THE BUILDING, ITS CONTENTS OR ANY PERSON, RESULTING FROM THE BREACH OF ANY WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT LIABILITY OR ANY OTHER LEGAL THEORY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

This warranty can only be modified, revised or changed by a writing signed by a duly authorized Officer of Anlin.

### TO OBTAIN COVERED SERVICES

If you believe that you have a claim under this full warranty, you may either notify the contractor or builder that installed the Anlin Product or contact Anlin directly. Anlin's contact information is provided below. The contractor, builder or Anlin will examine the Product or defects and make covered repairs and/or replacements free of charge.

**Mail:** Anlin Industries, Warranty Department,  
1665 Tollhouse Road, Clovis, CA 93611

**Phone:** 1-800-899-4896 **Email:** service@anlin.com

Purchaser Name: \_\_\_\_\_

Dealer / Builder: \_\_\_\_\_

Dealer / Builder Phone: \_\_\_\_\_

Anlin Order Number: \_\_\_\_\_

Date of Installation/Completion: \_\_\_\_\_

# PROPER CARE AND MAINTENANCE

## FOR ANLIN VINYL WINDOWS AND DOORS

### Frame Cleaning:

- Vacuum dirt from sill and track areas before washing.
- Clean window and door frames with a mixture of mild dish soap and water.
- Abrasive or caustic cleaners or solvents are NEVER recommended.
- Always rinse completely with clean water and wipe dry.

### Drainage Systems:

- Check to make certain the drainage or “weep holes” are always clear of dirt, stucco, sand or building materials, both inside and outside the window or door in the bottom of the frame.
- It's normal for water to accumulate in the sill or track area with wind driven rain. The water is intended to drain to the outside as water builds up or outside pressure subsides.
- Keep sill or track areas clean of dirt or debris.
- Use a small, soft bottle brush to clear openings.

### Glass Care:

- Clean glass with mild dish soap and clean water.
- Avoid washing glass in direct sunlight.
- Never use any petroleum-based cleaners or caustic chemicals on your glass.
- Never use a razor blade, putty knife or abrasive pad to clean the glass.
- Never use a high pressure spray nozzle when rinsing your windows and doors after washing.
- Abrasive or caustic cleaners are NEVER recommended because they might cause permanent damage to the finish/coating or the glass.

### Screens:

Clean screens by first removing, then washing on a flat, clean surface with mild dish soap and water and a very soft brush. Rinse, wipe dry and reinstall.

### Condensation & Mold:

- Condensation can be a natural occurrence in the home.
- Check all windows and doors for airtight seals.
- Open windows and doors whenever practical to allow interior moisture to escape.
- Regularly use ceiling fans to circulate the air.
- Use exhaust fans in rooms with high humidity (bathrooms/kitchen).
- Use dehumidifiers to reduce the amount of moisture inside homes with high humidity.

### KEY DO'S AND DONT'S

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| <b>DO:</b>    | Clean the frame surfaces.   |
| <b>DON'T:</b> | Use a razor blade, putty knife or abrasive pad.   |
| <b>DO:</b>    | Use a glass cleaner or mild dish soap.  |
| <b>DON'T:</b> | Use any petroleum-based cleaners or solvents.   |
| <b>DO:</b>    | Clean tracks and “weep holes.”  |
| <b>DON'T:</b> | Use oil-based lubricants.   |
| <b>DO:</b>    | Check weather stripping and hardware.   |
| <b>DON'T:</b> | Live with poor performing components.   |
| <b>DO:</b>    | Clean your insulated glass with proper cleaning agents.   |
| <b>DON'T:</b> | Add attachments to the glass or frame without approval from window manufacturer.                                      |
| <b>DO:</b>    | Choose CERTIFIED (NFRC/AAMA) window and door products.  |
| <b>DON'T:</b> | Settle for products that do not meet important water, air infiltration, structural and thermal performance standards. |
| <b>DO:</b>    | Read and understand your manufacturer's warranty and install per AAMA/manufacturer's instructions.                    |

